

LAKE RIDGE PARKS AND RECREATION ASSOCIATION, INC.
BOARD OF DIRECTORS MEETING
Tall Oaks Community Center
AGENDA – January 14, 2020

- I. **OPEN MEETING** 7:00pm

- II. **EXECUTIVE SESSION**

- III. **OPEN FORUM** 8:00pm

- IV. **CONSENT AGENDA**
Approval of Minutes
1. November 12, 2019 Board Meeting Minutes
2. December 10, 2019 POA Hearing

CONSENT AGENDA
Approval of COO/GM Report

- V. **ACTION ITEMS/BOARD MEMBER TIME**

- VI. **NEW BUSINESS**
 - A. Survey Report by Lori Mader of Field Goals
 - B. Acceptance of FY2019 Audit Report by Goldklang Group CPAs
 - C. March 17, 2020 POA Hearing
 - D. Dog Park Lease Renewal

- VII. **OLD BUSINESS**
 - A. Update on Registering the LRPR Logo
 - B. Update on Member Code of Conduct

- VIII. **COMMITTEE REPORTS**
 - A. Deer Management and Conservation
 - B. Nominating Committee
 - C. Trails Oversight Committee

- IX. **OPEN FORUM**

- X. **ADJOURNMENT** 10:00 pm

Next Board Meeting: March 10, 2020

LAKE RIDGE PARKS AND RECREATION ASSOCIATION

RESOLUTION 2020/1-1

EXECUTIVE SESSION

WHEREAS, Pursuant to Article V, Section 1-C of the Declaration of Covenants, Conditions, and Restrictions and Article VII, Section 1-C of the By-Laws, the Board of Directors shall have all the power and duties necessary to conduct the affairs of the Association, and

WHEREAS, pursuant to the Virginia Property Owners' Association Act, Section 55.1-1815, there is a need for the board to convene in executive (closed) session during a board meeting to consult with legal counsel.

THEREFORE, LET IT BE RESOLVED that the Board of Directors approves convening in executive (closed) session to discuss lease renewal, personnel issues and recommended foreclosures during the board meeting on January 14, 2020.

Janet Foote, President	Yes	No	Abstention
Neil Nelson, Vice President	Yes	No	Abstention
Brent Barnwell, Treasurer	Yes	No	Abstention
Tina Herndon, Secretary	Yes	No	Abstention
Ruby Arthur	Yes	No	Abstention
Christopher Berry	Yes	No	Abstention
Michael Butler	Yes	No	Abstention
Jason Devers	Yes	No	Abstention
Michael Stephens	Yes	No	Abstention

1 = Motion 2 = Second A = Absent * Not present when vote was taken

**LAKE RIDGE PARKS AND RECREATION ASSOCIATION
RESOLUTION 2020/1-2**

APPROVAL OF CONSENT AGENDA- MEETING MINUTES

WHEREAS, Pursuant to Article V, Section 1-C of the Declaration of Covenants, Conditions, and Restrictions and Article VII, Section 1-C of the By-Laws, the Board of Directors shall have all the power and duties necessary to conduct the affairs of the Association, and

WHEREAS, there is a need to approve the Consent Agenda (Meeting minutes listed below):

November 12, 2019 Board Meeting Minutes
December 10, 2019 POA Hearing Minutes

THEREFORE, LET IT BE RESOLVED that the Board of Directors approves the Consent Agenda (Meeting Minutes).

Janet Foote, President	Yes	No	Abstention
Neil Nelson, Vice President	Yes	No	Abstention
Brent Barnwell, Treasurer	Yes	No	Abstention
Tina Herndon, Secretary	Yes	No	Abstention
Ruby Arthur	Yes	No	Abstention
Christopher Berry	Yes	No	Abstention
Michael Butler	Yes	No	Abstention
Jason Devers	Yes	No	Abstention
Michael Stephens	Yes	No	Abstention

1 = Motion 2 = Second A = Absent * Not present when vote was taken

LAKE RIDGE PARKS AND RECREATION ASSOCIATION, INC.
MEETING OF THE BOARD
November 12, 2019 Minutes

PRESENT: Board Members: Janet Foote (President), Neil Nelson (Vice President), Brent Barnwell (Treasurer), Christopher Berry, Michael Butler, Jason Devers, and Mike Stephens (via telephone)

Staff: Ike Mutlu (Chief Operating Officer/General Manager), Brodie Freer (Assistant Facilities Director), Rebecca Hale (Assistant Finance Director), Laura Krauss (Recreation Director), Marian Morrill (Director of Administration and Human Resources), Barbara Ramey (Covenants Director), and Michael Yuenger (Finance and IT Director)

Other Attendees: Tiego Bezerra and Michael Zupan (MercerTrigiani), John Maher (Lake Ridge Deer Management & Conservation) and homeowners

ABSENT: Board Members: Ruby Arthur and Tina Herndon (Secretary)
Staff: Mark Brooks (Facilities Director)

A. CONVENE INTO EXECUTIVE SESSION: Mr. Nelson made a motion to convene into executive session for the purpose of discussing litigation issues with legal counsel. Mr. Barnwell seconded the motion, and it was unanimously approved. **(Resolution 2019/11-1)** Mr. Butler made a motion to adjourn out of executive session at 7:44pm; it was seconded by Mr. Devers.

B. OPEN MEETING: Ms. Foote opened the meeting at 8pm and thanked Barbara Ramey, outgoing Covenants Director, for all that she has done with Lake Ridge Association to include her work with the strategic plan. On behalf of the Board, Ms. Foote wished Ms. Ramey well. During this time, Ms. Morrill updated the Board on the website.

C. BOARD MEMBER TIME: Mr. Nelson asked if there will be any restrictions on the new website and was told that there won't be any. The new website will be totally transparent.

D. CONSENT AGENDA: Mr. Butler made a motion to approve the consent agenda. Mr. Devers seconded the motion, and it was unanimously approved. **(Resolution 2019/11-2 and Resolution 2019/11-3)**

E. LAKE RIDGE LOGO: The current logo is not protected, and the Board requested that the COO/GM research the cost of patenting a logo and report back.

F. REVISION TO THE VIRGINIA PROPERTY OWNERS ASSOCIATION (POA) ACT: Legal counsel provided board members with the Virginia legislation's new POA renumbering.

G. EMPLOYEE HEALTH INSURANCE: United Healthcare is the new health provider for LRPA employees. The Association currently pays 70% toward employees' health care.

H. APPROVAL OF REPORT FROM COO/GM PERFORMANCE EVALUATION COMMITTEE: Mr. Devers made a motion that the Board accept the recommendation of the

COO/GM Performance Evaluation Committee and that the Board empower the Treasurer and President to meet with the COO/GM regarding his bonus. Mr. Nelson seconded the motion, and the Board accepted the recommendation unanimously.

I. POA COMPLIANCE HEARING: The next hearing will be on December 10, 2019 at 6pm.

J. CAPITAL IMPROVEMENT FUND: Mr. Barnwell made a motion to insert a line item of \$250,000 for a capital improvement fund. Mr. Stephens requested that the motion be amended, and Mr. Butler made a motion to amend the motion. Mr. Barnwell made an amended motion: "Motion to approve the establishment of a Capital Improvement Fund (CIF) to be used to pay for future capital improvements to Association common area and facilities. Further, the Board authorizes initial funding of the CIF through a one-time \$250,000 transfer of funds from Unappropriated Members' Equity (UME); therefore, the CIF would be funded through an annual budgeted expense of the Association." Mr. Stephens seconded the motion. The motion was approved with a vote of 4 to 3. **(Resolution 2019/11-4)**

K. EMPLOYEE SAFETY AND SECURITY – MEMBER CODE OF CONDUCT: The Board needs to work on a Member Code of Conduct, and Ms. Foote requested that board members provide input to either her and/or Mr. Mutlu regarding what board members consider to be out of bound behavior and the consequences for these types of behaviors.

L. COMMITTEE REPORTS: Deer Management: Mr. Maher noted that he will coordinate a meeting between the new wildlife biologist and Mr. Mutlu.

Finance Committee: Mr. Barnwell covered various topics to include monthly reports, operating statements, delinquency, collections, as well as variance and balance sheets.

Nominating Committee: Mr. Nelson noted that there are five candidates running in this year's election as well as noting the upcoming November 21 candidates briefing.

Survey Committee: The survey deadline was extended to December 4 due to a mailing delay. To date, 625 survey responses have been received.

Trails Oversight Committee: Prince William County is working on reducing the number of bridges in Segment 3 as well as looking at hiring vendors for the first draft of Hooes Run.

M. OPEN FORUM: No discussion at this time.

N. ADJOURNMENT: Mr. Butler made a motion to adjourn the meeting. Mr. Devers seconded the motion, and Ms. Foote adjourned the meeting at 9:03pm.

Tina Herndon, Board Secretary: _____

Marian Morrill, Recording Secretary _____

Lake Ridge Parks and Recreation Association, Inc.
Hearings before the Board of Directors

December 10, 2019 at 6:00 P.M.
Tall Oaks Community Center

Re: POA (COMPLIANCE) HEARING/ Property Owners with Continuing Covenants Violations

PRESENT: Board Members: Janet Foote (President), Neil Nelson (Vice President), Tina Herndon, Brent Barnwell, Christopher Berry, Michael Stephens and Michael Butler

Staff Members: Thomas Weldon (Covenants Director), Megan Yuenger and Amelia Lawrence

Homeowners Present: One homeowner addressed the Board.

ABSENT: Board Members: Ruby Arthur and Jason Devers

A. CALL TO ORDER: Janet Foote called the meeting to order at 6:00 p.m. It was noted that the Hearing is held in accordance with the Property Owners' Association Act (POA) Section 55.1-1815 of the Code of Virginia.

B. Motion TO CONVENE INTO EXECUTIVE SESSION: Mr. Nelson made a motion to convene into Executive Session for the purpose of discussing and considering matters involving violations of the declaration or rules and regulations by a homeowner, as permitted by Section 55.1-1815 of the Virginia Property Owners' Association Act. Mr. Barnwell seconded the motion and it was unanimously approved. **(Resolution 2019/12-1)**

The Board convened into executive session at 6:09 p.m.

C. PROPERTIES WITH CONTINUING VIOLATIONS:

The following property owners addressed the Board: **MSP-0172**

The following homeowners signed compliance agreements: None

D. MOTION TO CLOSE EXECUTIVE SESSION: Mr. Brent Barnwell made a motion to end the Executive Session. Ms. Herndon seconded the motion and it was unanimously approved. The Executive Session ended at 6:46 p.m. and the Board reconvened into Open Forum.

E. CONTINUING COVENANTS VIOLATIONS: Ms. Herndon made a motion to assess a charge of ten (\$10) per day, not to exceed ninety (90) days effective December 10, 2019, for property **PT4-0162**. Mr. Barnwell seconded the motion and it was unanimously approved. **(Resolution 2019/12-2).**

Mr. Butler made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **PT4-0094**. Mr. Barnwell seconded the motion and it was unanimously approved. **(Resolution 2019/12-3).**

Mr. Barnwell made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **CHC-0040**. Mr. Butler seconded the motion and it was unanimously approved. **(Resolution 2019/12-4)**.

Mr. Nelson made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **PWF-0006**. Mr. Stephens seconded the motion and it was unanimously approved. **(Resolution 2019/12-5)**.

Mr. Stephens made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **VIL-0370**. Mr. Nelson seconded the motion and it was unanimously approved. **(Resolution 2019/12-6)**.

Ms. Herndon made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **LN4-0032**. Mr. Berry seconded the motion and it was unanimously approved. **(Resolution 2019/12-7)**.

Mr. Berry made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **PP2-0152**. Mr. Barnwell seconded the motion and it was unanimously approved. **(Resolution 2019/12-8)**.

Mr. Stephens made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **PT3-0166**. Mr. Nelson seconded the motion and it was unanimously approved. **(Resolution 2019/12-9)**.

Mr. Butler made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **PT3-0010**. Mr. Stephens seconded the motion and it was unanimously approved. **(Resolution 2019/12-10)**.

Mr. Barnwell made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **PT3-0114**. Ms. Herndon seconded the motion and it was unanimously approved. **(Resolution 2019/12-11)**.

Ms. Herndon made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **BKM-0070**. Mr. Berry seconded the motion and it was unanimously approved. **(Resolution 2019/12-12)**.

Mr. Nelson made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **MSP-0172**. Mr. Butler seconded the motion and it was unanimously approved. **(Resolution 2019/12-13)**.

Ms. Herndon made a motion to assess a charge of ten dollars (\$10) per day, not to exceed ninety (90) days effective December 10, 2019 for property **RL7-0160**. Mr. Barnwell seconded the motion and it was unanimously approved. **(Resolution 2019/12-14)**.

F. ADJOURNMENT: Ms. Herndon made a motion to adjourn. Mr. Berry seconded the motion and it was unanimously approved. The meeting adjourned at 7:01 p.m.

Janet Foote, President _____

Thomas Weldon, Recording Secretary _____

**LAKE RIDGE PARKS AND RECREATION ASSOCIATION
RESOLUTION 2020/1-3**

**APPROVAL OF CONSENT AGENDA-
CHIEF OPERATING OFFICER/GENERAL MANAGER (COO/GM) REPORT**

WHEREAS, Pursuant to Article V, Section 1-C of the Declaration of Covenants, Conditions, and Restrictions and Article VII, Section 1-C of the By-Laws, the Board of Directors shall have all the power and duties necessary to conduct the affairs of the Association, and

WHEREAS, there is a need to approve the Consent Agenda (COO/GM Report):

THEREFORE, LET IT BE RESOLVED that the Board of Directors approves the COO/GM Report.


Janet Foote, President	Yes	No	Abstention
Neil Nelson, Vice President	Yes	No	Abstention
Brent Barnwell, Treasurer	Yes	No	Abstention
Tina Herndon, Secretary	Yes	No	Abstention
Ruby Arthur	Yes	No	Abstention
Christopher Berry	Yes	No	Abstention
Michael Butler	Yes	No	Abstention
Jason Devers	Yes	No	Abstention
Michael Stephens	Yes	No	Abstention

I = Motion 2 = Second A = Absent * Not present when vote was taken

LAKE RIDGE

ASSOCIATION

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Lake Ridge, Virginia 22192-1928
Local (703) 491-2154
Metro (703) 550-9597
Fax (703) 497-7145
www.lakeridgeva.com

TO: Board of Directors
FROM: Ike Mutlu, MPA, PCAM 
RE: Chief Operating Officer/General Manager Report
DATE: January 3, 2020

STATISTICAL DATA

- Total Unappropriated Members' Equity = \$1,010,501 - August 31, 2019 - Unaudited
- FY2019 Net Operating Income = \$65,285 – October 31, 2019 - Unaudited
- Foreclosures = Notices - 4; Sales - 0 - October 31, 2019
- Total Reserves = \$8,025,001 – November 30, 2019 - Unaudited
- Delinquent Accounts = 2.12% - November 30, 2019 vs. 2.36% in November 30, 2018

HUMAN RESOURCES:

- Welcome to new Covenants Assistants Trent Hunter and Ramona Ciorcila. They started on December 30th and are training, learning quickly and adding great value.
- Congratulations to Megan Yuenger on her promotion to Assistant Director of Covenants.
- Congratulations to Tom Weldon on his promotion to Director of Covenants.
- Congratulations to Marian Morrill on her upcoming retirement effective January 24th.
- Posting have gone out, 1st and 2nd interviews performed, references and background checks done to fill the Director of Administration and HR position.
- Tom Weldon, Megan Yuenger and Amy Lawrence have signed up for the CMCA Exam.

RESIDENT TOPICS

- The Recreation Department continues to work on getting tenants registered – special thanks to Bethany, Amanda and Laura who have worked hard on this project. We currently have 585 renters registered (8.1% of all units).
- LRPRA's fifth Town Hall meeting was held on December 30th. Two residents attended the meeting. The new LRPRA Website was the primary topic of discussion.
- The final Resident Survey results have come in with 812 (11.16%) owners and residents responding. Thanks to those who served and worked on the Survey Committee.
- Trademark Registration of the LRPRA logo has begun with a signed Representation Letter with trademark law firm Juneau and Mitchell located in Alexandria, VA. They have filed an application for us with the USPTO. The basic fee costs \$1,350. Within three months of filing the application, the Examiner will review the application and send us a letter providing for allowance or requesting one or more amendments to make the application allowable. Time to obtain a registration usually takes about 9 months.

- A friendly letter was delivered to Tonbridge Place townhouse residents requesting that they use trash containers with lids (as required by the By-Laws) instead of white or black plastic bags, which are susceptible to small animals tearing them open.

VENDORS

- Signal 88 Security continues to regularly monitor during the evening hours. We receive daily reports that are reviewed by Mark, Brodie and Ike. Their presence is having a calming effect on the after-hours use of common facilities.
- Goldklang Group CPAs finished their audit and final results will be presented to the Board for acceptance at the January 2020 meeting.
- Trash and recycling contract expires on August 31, 2020. We will be working with Pia on an RFP to send out to potential bidders in the spring.
- Pool management contract expires on September 7, 2020. Laura, Brodie, Ike and Pia are working on an RFP to send out in the spring to potential bidders.
- Following a couple of employees inquiry on a vision option, management found a plan with UnitedHealthcare that was acceptable to the employees – 15 out of 26 employees signed up for the new vision plan (100% paid by the employees).
- USI Employee Health Insurance Broker Cindy Poinelli found us an attractive PPO and HMO Health Insurance Plan with UnitedHealthcare which:
 1. Reduce premiums by 22.16% (HMO) and 15.02% (PPO).
 2. Reduce Co-Pay for Primary Care (\$35 to \$0) and Specialist (\$90 to \$60) visits.
 3. Reduce Urgent Care cost from \$90 to \$50 per visit.
 4. Reduce monthly prescription costs from \$12, \$55, \$95 to \$5, \$30, \$80.
 5. With the above savings, the Board increased the Association coverage to 70%.

RECREATION

- 84 letters from Santa to children young and old (\$5.00 per letter) were sent out in November and December. We sent out 75 letters in 2018.
- Homeowners Holiday Lights Contest was held in December. Multiple nominations in the community were submitted and winners selected.
- Toys for Tots & warm hats, mittens and scarfs were collected at the office during the holidays and donated to the Marine Corp and local homeless shelter.
- Employee Christmas Luncheon was held on December 6th at Tall Oaks. Good food, fun and holiday cheer were enjoyed by all employees.
- Clubs/Classes Open House will be held on January 18th from 1-3P at Canterbury Woods.
- Spring Sports Registration will be held from January 2nd to February 28th for Soccer (Ages 4-10), Coach Pitch (Ages 7 and 8) and T-Ball (Ages 4-6).
- Teen Job Fair is scheduled for March 14th from 10AM-12Noon at Canterbury Woods.

MAINTENANCE

- White coating bids are in and management is reviewing options.
- Tree buffering in Wildwood I and Halquist Heights will start in the spring
- The driveway for Hooes Run Boat Ramp asphalt overlay has been completed.
- Vehicles, supplies and employees are ready for potential winter snow events.
- A Maintenance Job Posting will soon be advertised on Indeed, Lake Ridge Magazine and website to fill the position left vacant by Trent Hunter's promotion.
- Landscaping Crew continues to remove leaves and dead plants.
- Landscaping Crew continues to plant new trees and shrubs.

COVENANTS

- Tom filed two Certified Letters for Notice of Intent to File Lien. These are residents whose violations came before the Board, but failed to pay the \$900 charge as permitted under the POA Act.

FINANCIAL OPERATIONS

- Delinquencies were reduced to 2.12% in the 1st Quarter FY2020 versus 2.36% in the 1st quarter FY2019. One of the FY2020 goals is to improve these numbers in each of the four quarters. Thanks to Mike, Rebecca, Sheree, Kellee and Shirley for their hard work.
- Three original CD's came up for renewal on December 26th, 27th and 28th. Each was renewed; however, with somewhat lower interest rates.
- Approximately 200 residents accidentally received a \$25 late fee notice in mid-December. Finance Department made the correction and mailed each of them an apology letter on December 23rd.

CUSTOMER SERVICE AND COMMUNITY RELATIONS

- Free Notary Public (Mike Yuenger and Laura Krauss) service is being provided at the Administration Office at no charge to residents of Lake Ridge Parks and Recreation association. They simply need to contact us and make an appointment prior to arriving.
- The Administrative Office is now opening at 8AM from Monday – Friday to provide improved access for residents. Customers will have better access to pay bills, make reservations at the Recreation Department and inquire about Covenants issues.
- A nice article with pictures on LRPRA ran in the November 16, 2019 Real Estate Section of the Washington Post compliments of freelance writer Jim Barnes. We have placed a copy of the article on the LRPRA website.
- As of December 30, 2019, the website showed that 4883 residents (67.09%) were registered to receive e-blasts and other special notices. Our goal is increase this to 6550 or 90% by August 31, 2020 in an effort to improve resident communications and part of our strategic plan.

Lake Ridge Parks and Recreation Association, Inc.
 Board Decision Worksheet
 January 14, 2020

Summary:

Goldklang Group, CPAs audited the FY2019 financial statements of LRPR that comprise the balance sheet of FY2019 and the related statements of income, comprehensive income, members' equity and cash flows for the year ended, and the related notes to the financial statements.

In their opinion, the financial statements present fairly, in all material respects, the financial position of LRPR as of August 31, 2019 and the results of its operations and its cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

The Board neither approves nor disapproves the draft audit, but rather accepts the independent auditor's report by Goldklang Group, CPAs. Management recommends that the Board of Directors accepts the independent auditor's report for FY2019.

Budget Consideration:

None at this time.

Suggested Motion:

"Motion to accept the attached draft audit for Lake Ridge Parks and Recreation Association, Inc. for the year ended August 31, 2019 as performed by Goldklang Group, CPAs."

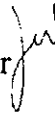
Motion:

Second:

Vote:

	In Favor	Opposed	Abstained	Absent
Janet Foote – President				
Neil Nelson – Vice President				
Brent Barnwell – Treasurer				
Tina Herndon - Secretary				
Ruby Arthur				
Christopher Berry				
Michael Butler				
Jason Devers				
Michael Stephens				

MEMORANDUM

To: Board of Directors
From: Thomas Weldon III, Acting Covenants Director 
Date: December 11, 2019
Re: POA (Compliance) Hearing

Management recommends that a hearing be held to conduct the Property Owners' Association Act (Compliance) Hearing on Tuesday, March 17, 2020, at 6:00 pm or an alternative time to be determined in advance at your discretion. The hearing will be held at the Tall Oaks Community Center at 12298 Cotton Mill Drive.

These quarterly hearings are held for Association members with continuing covenants violations. It is required that a quorum of Board members attend the POA (Compliance) Hearing in order for the Board to be able to take appropriate action. If you have any questions or are unable to attend, please contact Tom Weldon at tweldon@lakeridgeva.com or 703-497-7105.

LAKE RIDGE ASSOCIATION

MEMORANDUM

To: Lake Ridge Board
From: Martha Nelson, Committee Chair
Subject: Survey Committee
Date: January 14, 2020

Field Goals.US has completed the analysis of the 2019 Community Survey. In accordance with the timeline established by the Survey Committee, the results will be reviewed with the Lake Ridge Board at the January 14th Board meeting. The findings of the survey include research background, methodology, an executive summary, and survey data.

There were 839 responses to the survey. Of those responses, 812 Lake Ridge residents completed the survey. According to Field Goals.US, this sample size provides results with 95% confidence and a +-3% margin of error. The online version of the survey was sent out on October 16, 2019 by Field Goals.US and the print version of the survey appeared in the November/December issue of *Lake Ridge Today*.

The Survey Committee worked diligently with Field Goals.US to develop questions in strategic areas designed to capture meaningful information for long range planning and to encourage participation from Lake Ridge residents. Field Goals.US is a small, diversified business that provides marketing research and consulting services to associations, communities, townships and municipalities.

Notifications advising Lake Ridge residents of the survey were provided through email, newsletter articles, the marquee and social media. Lake Ridge Association and Field Goals.US also sent follow-up notices to encourage residents to complete the survey. Responses to the survey were confidential and were collected by Field Goals.US.

I would like to express my appreciation to the members of the Survey Committee: Ruby Arthur, Kris Blanchette, Brodie Freer, and Sharon Richardson. Each of the members brought a unique perspective and valuable experience to the committee. I would also like to thank Marian Morrill, Director of Administration and Board President Janet Foote, who provided valuable insights and support.