

DISPOSAL SERVICES, LLC
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**Rules, Regulations, and Procedures Governing
All the Refuse Removal in the County for LRPRA Contract**

ALL GARBAGE BAGS MUST BE PLACED IN CONTAINER WITH A LID

1. All trash **must be bagged or placed in a covered trash can** and then placed on the curb. See items 4 and 5 for details.
2. All yard waste (grass, leaves and flower bushes) will be picked up on Wednesdays. All yard waste items to be picked up must be placed in compostable paper bags or loose in a personal container labeled "Yard Waste" in accordance to PWC code. Labels are available at the PWC Landfill. Self-made labels are also acceptable. Bushes or limbs up to 3 inches in diameter, are to be tied up into 3 to 4 ft. lengths. For limbs/logs greater than 3 inches in diameter, see item 5. Please see PWC website for details:

<https://www.pwcva.gov/department/solid-waste-management/yard-waste>
3. No remodeling materials (such as, but not limited to: wallboard, lumbers, lumber from decks, roofing shingles, tiles, carpet, landscape lumber, sheetrock, cabinetry, hot water heaters, plumbing, HVAC heat pumps, sinks and tubs) will be taken. This will be an extra charge. Call the office to schedule an appointment and receive a price quote.
4. A 35-lb. weight restriction on bags and cans. **Note: We use our own discretion to determine weight.**
5. We don't pick up rocks, sod, dirt, bricks, cinderblocks, iron, paint, mulch, hazardous or flammable material/liquids, or limbs/logs greater than 3 inches in diameter. **Note: This will be a special pickup with an extra charge.**
6. Brush with thorns must be neatly tied up or cut up in 3-4 foot lengths and put in the yard waste receptacle not to exceed the height of the receptacle.
7. We have an 8-bag limit on grass and leaves per pickup. **Note: Not to exceed 35 lbs. – "total weight of grass and receptacle."**
8. Fireplace ashes are the responsibility of the homeowners, making sure the ashes are safe to carry.
9. Pickup will begin at 5:00 a.m. on your pickup day. Items must be placed curbside and ready for pickup.
10. If a holiday falls on your pickup day, there will be **no pickup.** **Notice: Pickup will be made on your next scheduled pickup day.** **Holidays are: Thanksgiving Day, Christmas Day, New Year's Day, and July 4.**
11. If you receive a rollaway cart and/or recycle bin, you will be responsible if either is destroyed, lost, or stolen. **Note: There will be a charge.** (In accordance with the contract, townhomes receive a recycle bin and do not receive a rollaway cart.) Personal equipment is the homeowner's responsibility.
12. **Up to 4 bulk items per bulk pickup day**, such as: tables, beds, mattresses, televisions with screens no larger than 25 inches diagonally, microwave ovens, furniture, dressers, appliances, grills (take gas tank off), lawnmowers (drain all flammable fluids), computer monitors with screens no larger than 25 inches diagonally, and toilets will be picked up at no extra charge. Items longer than 6 feet (except those mentioned above) will not be picked up. **Customer must call and give 24 hours notice in advance. The special bulk pickup will be on the last pickup day of the week.**
13. Christmas trees will be picked up after December 25 when they are placed on the curb. Any trees exceeding 6 feet must be cut in half.
14. **Pipe Stems:** All trash cans and recycle bins must be placed at the pipe stem entrance. All cars must be moved off the pipe stem road on collection days to safely perform service. Vehicles blocking access will delay service and will be reported to the Association. Trash trucks create wear and tear on pipe stem roads; if homeowners do not place trash cans and recycle bins at the entrance to the pipe stem, they must sign a waiver releasing the trash company of any obligations for damage to the pipe stem road.

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